

## **RIVERBEND WATER & SEWER COMPANY**

9433 335 Road  
New Castle, Colorado 81647  
RiverbendWS@gmail.com

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Dear Customer,

Enclosed is the Water & Sewer Service Policy adopted by the Board on April 18, 2002. Please spend a little time familiarizing yourself with the document. The current rates are also enclosed.

The membership share for your property has been transferred into your name.

The Policy is fairly basic in its nature and is not intended to address every possible situation we may encounter in the future. Our hope is that it will provide a solid guide which, may be amended to address new needs as they become apparent. The Policy, combined with the active interest of each Member in the Company, should serve us all well in running a dependable, affordable utility service. The revenues from your water and sewer charges are the only revenue sources for the Company, there are no government subsidies. Whatever we all can do to keep costs contained will benefit all Homeowners/Members. Please refer to your Covenants to find out how much water usage is allowed. Please send an email to [RiverbendWS@gmail.com](mailto:RiverbendWS@gmail.com) if you need a copy of your covenants.

Please pay particular attention to Section 8, Duty of Care. This section gives specific responsibility to the User for assisting in the maintenance and care of the Water & Sewer Facilities that we all share. If everyone participates in this care by meeting the requirements of the User, our system will be easier to run and cheaper to maintain.

The Board of Directors is interested in your thoughts and comments. We encourage you to take an active interest in your water and sewer system.